Dear Member:

As a Highmark Blue Shield member, you deserve quality health care coverage that is easy to use and meets your specific needs.

That’s why we want to make sure you have all the information you need about the changes taking place for our members in 2015. This is especially important because of the recent “consent decree” that gives many Highmark members access to University of Pittsburgh Medical Center (UPMC) providers at the in-network level of benefits.

The consent decree includes a number of provisions to protect Highmark members’ access to UPMC providers. The most important one for you concerns **Highmark members age 65 or older**.

As a State System Health Plan member **age 65 or older**, you’ll have access to:

- All UPMC hospitals throughout western Pennsylvania, including:
  - Magee-Womens Hospital of UPMC
  - UPMC East
  - UPMC McKeensport
  - UPMC Mercy
  - UPMC St. Margaret
  - UPMC Passavant
  - UPMC Presbyterian-Shadyside
  - Western Psychiatric Institute and Clinic
  - All UPMC hospitals outside the greater Pittsburgh area, including UPMC Altoona, UPMC Bedford, UPMC Hamot and its affiliate Kane Community Hospital, UPMC Horizon and UPMC Northwest.
• You’ll also have access to UPMC-employed physicians who practice at these and other UPMC hospitals in western Pennsylvania. That includes:
  o All UPMC primary care physicians
  o All UPMC oncologists – including those at the Hillman Cancer Center
  o All UPMC behavioral health providers
  o All other UPMC specialists.

This access to UPMC is available to you, whether you are retired or still working. It’s also available to your covered dependents who are age 65 or older.

We hope this information reassures you that you are not affected by the end of our commercial contract with UPMC. If you have any questions, feel free to call the Member Service number on your Highmark identification card. You can also call myCare Navigator at 1-888-BLUE-428 (1-888-258-3428) for additional help, such as finding doctors and even scheduling appointments.

For more information about the consent decree, please visit the Pennsylvania Insurance Department’s website, http://stayinformed.pa.gov.

And thank you for allowing us to meet your health care coverage needs.

Sincerely,

Deborah L. Rice-Johnson
President, Highmark Health Plan