### Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services State System of Higher Education: PPO Blue

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.highmarkblueshield.com or call 1-888-745-3212. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-318-2596 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall <u>deductible</u> ?                                   | \$400 individual/\$800 family <u>network</u> .<br>\$800 individual/\$1,600 family out-of-<br><u>network</u> .  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes. Office visits, <u>preventive care</u><br><u>services</u> , <u>emergency room care</u> ,<br><u>emergency medical transportation</u> ,<br><u>urgent care</u> , outpatient mental health,<br>outpatient substance abuse,<br><u>rehabilitation services</u> , and <u>prescription</u><br><u>drug</u> benefits are covered before you<br>meet your <u>network deductible</u> .<br><u>Copayments</u> and <u>coinsurance</u> amounts<br>don't count toward the <u>network</u><br>deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u><br>amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers<br>certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> .<br>See a list of covered <u>preventive services</u> at<br>https://www.healthcare.gov/coverage/ <u>preventive</u> -care-benefits/. |
| Are there other <u>deductibles</u> for specific services?                 | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket limit</u><br>for this <u>plan</u> ?          | \$0 individual/\$0 family <u>network out-of-pocket limit</u> , up to a total maximum out-of-pocket of \$9,450 individual/\$18,900 family.<br>\$3,200 individual/\$6,400 family out-of- <u>network</u> .  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |

An example of a benefit book can be found at www.highmarkblueshield.com.

| What is not included in the <u>out–</u><br><u>of–pocket limit</u> ? | <u>Network</u> : <u>Premiums</u> , balance-billed<br>charges, and health care this <u>plan</u><br>doesn't cover do not apply to your total<br>maximum out-of-pocket.<br>Out-of- <u>network</u> : <u>Copayments</u> ,<br><u>deductibles</u> , <u>premiums</u> , balance-billed<br>charges, <u>prescription drug</u> expenses,<br>and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |
|---|---|--|
| Will you pay less if you<br>use a <u>network provider</u> ?         | Yes. See www.highmarkblueshield.com<br>or call 1-888-745-3212 for a list of<br><u>network providers</u> .   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).<br>Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?          | No.   | You can see the specialist you choose without a referral.  |



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your overall <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

|   |  | What You   | u Will Pay   |  |
|---|--|--|--|--|
| Common Medical<br>Event   | Services You May Need                            | <u>Network Provider</u><br>(You will pay the<br>least)           | Out-of-Network<br><u>Provider</u> (You will<br>pay the most) | Limitations, Exceptions, & Other<br>Important Information  |
| If you visit a health<br>care <u>provider's</u><br>office or clinic | Primary care visit to treat an injury or illness | \$20 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply. | 20% coinsurance  | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . |
|   | <u>Specialist</u> visit                          | \$30 <u>copav</u> /visit<br><u>Deductible</u> does not<br>apply. | 20% coinsurance  | Then check what your <u>plan</u> will pay for.<br>Please refer to your <u>preventive</u> schedule  |
|   | Preventive care/screening/immunization           | No charge<br><u>Deductible</u> does not<br>apply.                | 20% <u>coinsurance</u>                                       | for additional information.  |
| If you have a test  | Diagnostic test (x-ray, blood work)              | No charge  | 20% <u>coinsurance</u>                                       | Precertification may be required.  |
|   | Imaging (CT/PET scans, MRIs)                     | No charge  | 20% <u>coinsurance</u>                                       | Precertification may be required.  |

|  |   | What You  | u Will Pay  |  |
|--|---|---|---|--|
| Common Medical<br>Event  | Services You May Need   | <u>Network Provider</u><br>(You will pay the<br>least)  | <u>Out-of-Network</u><br><u>Provider</u> (You will<br>pay the most) | Limitations, Exceptions, & Other<br>Important Information  |
| If you need drugs<br>to treat your illness<br>or condition<br>More information<br>about <u>prescription</u><br><u>drug coverage</u> is<br>available at | Generic drugs Formulary Brand drugs Non-Formulary Brand drugs | \$10 <u>copay</u> per<br>prescription<br>(retail)<br>\$20 <u>copay</u> per<br>prescription<br>(mail order)<br><u>Deductible</u> does not<br>apply.<br>\$30 <u>copay</u> per<br>prescription<br>(retail)<br>\$60 <u>copay</u> per<br>prescription<br>(mail order)<br><u>Deductible</u> does not<br>apply.<br>\$50 <u>copay</u> per<br>prescription<br>(retail)<br>\$100 <u>copay</u> per<br>prescription<br>(retail)<br>\$100 <u>copay</u> per<br>prescription<br>(mail order) | Not covered Not covered Not covered                                 | Up to 30-day supply retail pharmacy.<br>Up to 90-day supply maintenance<br><u>prescription drugs</u> through mail order. |
|  |   | <u>Deductible</u> does not<br>apply.  |   |  |
| If you have  | Facility fee (e.g., ambulatory surgery center)                | No charge   | 20% coinsurance   | Precertification may be required.  |
| outpatient surgery   | Physician/surgeon fees  | No charge   | 20% <u>coinsurance</u>  | Precertification may be required.  |

|  |   | What Yo   | u Will Pay  |   |
|--|---|---|---|---|
| Common Medical<br>Event                                | Services You May Need                     | <u>Network Provider</u><br>(You will pay the<br>least)            | <u>Out-of-Network</u><br><u>Provider</u> (You will<br>pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
| If you need<br>immediate medical<br>attention          | Emergency room care                       | \$200 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply. | \$200 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply.   | <u>Copay</u> waived if admitted as an inpatient.  |
|  | Emergency medical transportation          | No charge<br><u>Deductible</u> does not<br>apply.                 | No charge<br><u>Deductible</u> does not<br>apply.                   | none  |
|  | <u>Urgent care</u>                        | \$50 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply.  | 20% <u>coinsurance</u>  | The <u>Copayment</u> , if any, does not apply<br>to <u>Urgent Care</u> Services prescribed for<br>the treatment of Mental Health or<br>Substance Abuse.   |
| If you have a  | Facility fees (e.g., hospital room)       | No charge   | 20% coinsurance   | Precertification may be required.   |
| hospital stay  | Physician/surgeon fees                    | No charge   | 20% coinsurance   | Precertification may be required.   |
| If you need mental<br>health, behavioral<br>health, or | Outpatient services                       | \$30 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply.  | 20% coinsurance   | Precertification may be required.   |
| substance abuse<br>services                            | Inpatient services                        | No charge   | 20% <u>coinsurance</u>  | Precertification may be required.   |
| If you are pregnant                                    | Office visits                             | No charge   | 20% coinsurance   | Cost sharing does not apply for   |
|  | Childbirth/delivery professional services | No charge   | 20% coinsurance   | preventive services.  |
|  | Childbirth/delivery facility services     | No charge   | 20% <u>coinsurance</u>  | Depending on the type of services, a<br><u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u><br>may apply.<br>Maternity care may include tests and<br>services described elsewhere in the<br>SBC (i.e. ultrasound.) |
|  |   |   |   | <u>Network</u> : The first visit to determine<br>pregnancy is covered at no charge.<br>Please refer to the Women's Health<br><u>Preventive</u> Schedule for additional<br>information.<br>Precertification may be required. |

| Common Medical<br>Event   | Services You May Need      | What You<br><u>Network Provider</u><br>(You will pay the<br>least) | u Will Pay<br><u>Out-of-Network</u><br><u>Provider</u> (You will<br>pay the most) | Limitations, Exceptions, & Other<br>Important Information  |
|---|----------------------------|--|---|--|
| If you need help<br>recovering or have<br>other special health<br>needs | <u>Home health care</u>    | No charge  | 20% <u>coinsurance</u>  | Combined <u>network</u> and out-of- <u>network</u> :<br>60 visits per benefit period, combined<br>with visiting nurse.<br>Precertification may be required.                        |
|   | Rehabilitation services    | \$30 <u>copav</u> /visit<br><u>Deductible</u> does not<br>apply.   | 20% <u>coinsurance</u>  | Combined <u>network</u> and out-of- <u>network</u> :<br>30 speech therapy visits and 30<br>occupational therapy visits per benefit<br>period.<br>Precertification may be required. |
|   | Habilitation services      | Not covered  | Not covered   | none   |
|   | Skilled nursing care       | No charge  | 20% coinsurance   | Combined <u>network</u> and out-of- <u>network</u> :<br>100 days per benefit period.<br>Precertification may be required.  |
|   | Durable medical equipment  | No charge  | 20% coinsurance   | Combined <u>network</u> and out-of- <u>network</u> :<br>180 days per benefit period.<br>Precertification may be required.  |
|   | Hospice services           | No charge  | 20% coinsurance   | Precertification may be required.  |
| If your child needs   | Children's eye exam        | Not covered  | Not covered   | none   |
| dental or eye care  | Children's glasses         | Not covered  | Not covered   | none   |
|   | Children's dental check-up | Not covered  | Not covered   | none   |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |
|--|--|--|--|
| Acupuncture  | <u>Habilitation services</u>   | Routine foot care  |  |
| Cosmetic surgery   | Long-term care   | Weight loss programs   |  |
| Dental care (Adult)  | Routine eye care (Adult)   |  |  |
|  |  |  |  |
| Other Covered Services (Limitations ma   | y apply to these services. This isn't a complete list. Ple                 | ease see your <u>plan</u> document.)   |  |
| Other Covered Services (Limitations ma<br>Bariatric surgery  | y apply to these services. This isn't a complete list. Ple<br>Hearing aids | <ul> <li>Non-emergency care when traveling outside the U.S. See <u>www.bcbsglobalcore.com</u></li> </ul> |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>. Or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Your <u>plan</u> administrator/employer.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$5,600

| Peg is Having a Baby                              |       |
|---|-------|
| (9 months of in- <u>network</u> pre-natal care an | da    |
| hospital delivery)                                |       |
| The plan's overall deductible                     | \$400 |

| The plans overall deductible    | φ400 |
|---------------------------------|------|
| Specialist copayment            | \$30 |
| Hospital (facility) coinsurance | 0%   |
| Other coinsurance               | 0%   |

## This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |  |
|---------------------------------|----------|--|--|
| In this example, Peg would pay: |          |  |  |
| Cost Sharing                    |          |  |  |
| Deductibles                     | \$400    |  |  |
| Copayments                      | \$10     |  |  |
| Coinsurance                     | \$0      |  |  |
| What isn't covered              |          |  |  |
| Limits or exclusions            | \$60     |  |  |
| The total Peg would pay is      | \$470    |  |  |

| Managing Joe's type 2 Diabetes                        |
|---|
| (a year of routine in- <u>network</u> care of a well- |
| controlled condition)                                 |

| The plan's overall deductible   | \$400 |
|---------------------------------|-------|
| Specialist copayment            | \$30  |
| Hospital (facility) coinsurance | 0%    |
| Other coinsurance               | 0%    |

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

## **Total Example Cost**

# In this example, Joe would pay:

| \$400              |  |  |
|--------------------|--|--|
| \$700              |  |  |
| \$0                |  |  |
| What isn't covered |  |  |
| \$20               |  |  |
| \$1,120            |  |  |
|                    |  |  |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| The plan's overall deductible          | \$400 |
|--|-------|
| Specialist copayment                   | \$30  |
| Hospital (facility) <u>coinsurance</u> | 0%    |
| Other coinsurance                      | 0%    |

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|

#### In this example, Mia would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| <u>Deductibles</u>         | \$400 |  |
| <u>Copayments</u>          | \$400 |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$0   |  |
| The total Mia would pay is | \$800 |  |

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact:

The plan would be responsible for the other costs of these EXAMPLE covered services.

Insurance or benefit administration may be provided by Highmark Blue Shield which is an independent licensee of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4108.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. If you speak English, language assistance services, free of charge, are available to you. Call 1-888-269-8412.

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-888-269-8412.

如果您说中文,可向您提供免费语言协助服务。 請致電 1-888-269-8412.

Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-888-269-8412.

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한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-888-269-8412 로 전화.

Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-888-269-8412.

Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-888-269-8412.

إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 8412-269-1888 .

Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan 1-888-269-8412.

Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-888-269-8412.

Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-888-269-8412.

Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-888-269-8412.

Se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-888-269-8412.

Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-888-269-8412.

日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-888-269-8412 を呼び出します。

اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان ر ایگان با تماس با شمار ه 8412-269-1888 .