New York Life Group Benefit Solutions P.O. Box 22328 Pittsburgh, PA 15222-0328 1-800-238-2125 Toll Free

Group / Association — Proof of Loss Accidental Dismemberment Insurance



Connecticut General Life Insurance Company Life Insurance Company of North America New York Life Group Insurance Company of NY

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NEW YORK FRAUD WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

<u>CAUTION</u>: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Louisiana, Maryland, Minnesota, New Jersey, Oregon, Pennsylvania, Puerto Rico, Rhode Island, Tennessee, Texas, Virginia or Washington*.

Tennessee, Texas, Virginia or Washington.								
		INSTRUCTIONS	FOR FILING A	CLAIM				
THIS FORM IS FOR ACCIDENTAL DISMEMBERMENT, PARALYSIS, LOSS OF SIGHT OR HEARING BENEFITS. YOUR CLAIM WILL BE SUBJECT TO DELAY OR RETURN IF THESE INSTRUCTIONS ARE NOT FOLLOWED. To The Employee/ Association Member: A. Complete the Employee/Association Member section of this form, review the New York Life Group Benefit Solutions (NYL GBS) Survivor Assurance Disclosure Notice and the Important Claim Notice, and sign the Disclosure Authorization. B. Have the Physician's Certificate completed and signed by the Attending Physician. C. Return the fully completed form to your Employer / Administrator who will submit the form to the assigned Claim Office. To the Employer / A. Give the form to the Employee / Association Member for completion as indicated above.								
	B. Complete Employer's / AdıC. Submit completed form to							
SECTION TO BE COMPLETED BY THE EMPLOYER/ADMINISTRATOR FOR EMPLOYEE AND DEPENDENT BENEFITS								
Name of Employee/Insured	(Last Name)	(First Name)	(Middle Initial)	Date of	f Birth	Social S	Security No.	Sex
ADDRESS (Street)		(City)				(State) (Zip	o Code)
Insured's Marital Status	Single Married	☐ Widow/Widower	Separated	Divor	ced 🗌 Do	mestic P	artner Relationship	Civil Union
Policy Number(s)			Occupation					
Active Exempt Retired Non-Ex	empt Non-Managem	Supervisory ent Non-Superviso	Union I ry Non-Ui	nion		– ш · ·	. <u>–</u>	/k. -time t-time
Basic Annual Earnings	Effective Date of	Earnings Employe	e's Division/Locat	ion				
Amount of Insurance Basic	: AD&D:	Voluntary AD&D:	N	OTE: Plea	ise provide pr	oof of er	nrollment if claiming	y Voluntary AD&D
Date Hired/Member of Ass	oc. Effective Date of In	surance Date Last W	orked	Da	ate of Acciden	nt	Premium Paid	Through Date
Percentage of Insured's Co	ntribution Toward Premium		ntributions Were I	Made on	l l		signment been take	
Basic:	<u> </u>			ost-Tax E		•		Yes No
Was the above considered Yes No If No, PI	an Employee/Association Nease Explain	lember until the date of th	e accident?		Was the ab Dependent If No, indica	t's accide	res	e date of the
If the employee was not ac Disability (STD) Disability (LTD)	tively at work immediately p Paid Leave of Absence Unpaid Leave of Absence	FMLA	Dependent's accio] Temporary Layor] Sabbatical		at was the reason of the reaso		Other:	
Was Coverage Still in Effect Through the Date of accident? If Not, Please Explain								
	TO BE (COMPLETED IF CLAIR	M IS FOR DEPE	ENDEN	T BENEFIT	S		
Name of Dependent	(Last Name) (Fi	irst Name)	(Middle Initial) [Date of Bi	rth	Social	Security No.	Sex
Relationship to Employee/ Member	Amount of Dependent Insurance	Dependent's Occupation	n V d	Vas the D late of the	ependent Dis e accident? [sabled pr	ior to the If Yes, Da	te Disability began
Dependent's Employer	1	·	Dependent's E	mployer'	s Telephone N	Number		ll-time student rt-time student
Name & Address of School	(Street)	(1	City)	(S	tate) (Z	ip Code)	School Telephon	e Number
	EM	PLOYER'S / ADMINI	STRATOR'S CE	ERTIFIC	ATION			
Name of Employer / Associ	ation			E	-Mail Address	S		
Address (Street		(City)	(S	State)	(Zip Code)		Telephone #	
I CERTIFY THAT THE FO	DREGOING INFORMATION ED REPRESENTATIVE:	ON IS TRUE AND CORR	ECT.				Date Signed	

TO BE COMPL Name of Employee/Insured (Last Name)		(First Name)	(Middle Initial	Social Security No.			
WHERE AND HOW DID THE ACCIDEN	IT HAPPEN? PLEASE DESCRIBI	E IN DETAIL.					
DATE AND TIME OF ACCIDENT		NUMBER DID THE IN		C THE DACT ON			
DATE AND TIME OF ACCIDENT	WHAT DISEASES, ILLNESS OR II	NJURIES DID THE INJ	URED PERSON HAVE DURING	G THE PAST 3 YE	:ARS?		
INSURED'S MARITAL STATUS			TELEPHONE #	E-MAIL ADDRE	:SS		
MARRIED SINGLE SEF	PARATED DIVORCED	WIDOW/ WIDOWER					
DOMESTIC PARTNER RELATIONSHIP			()				
PLEASE LIST ANY HOSPITALS, CLI	NICS OR PHYSICIANS THAT		RED PERSON DURING THE I	PAST 3 YEARS	TREATMENT PERIOD		
					MEMILIA EMOS		
Please provide the name of your me	edical insurance carrier						
I CERTIFY THAT THE FOREGOI	NG INFORMATION IS TRU	JE AND CORRECT.	•		DATE SIGNED		
SIGNATURE OF EMPLOYEE / ASSOCI	IATION MEMBER:						
New York	k Life Group Ben	efit Solutio	ons (NYL GBS) S	urvivor /	Assurance		
					erest-bearing account in		
your name. This account	t, called the NYL GBS	S Survivor Ass	urance, is a conver	nient and s	ecure place to keep your		
					GBS Survivor Assurance ability of the insurance		
Disclosure Notice for full details about the account.* Account balances are the liability of the insurance company and are not insured by the Federal Deposit Insurance Corporation or any federal agency. The							
insurance company rese insurance benefit is less					made in error. If your life		
		•			it amount.		
*Please read the NYL GBS	Survivor Assurance	Disclosure Not	ice before signing b	elow.			
I understand that if my b	enefit is \$5,000 or m	nore, I will rece	ive a NYL GBS Surv	ivor Assura	ance account.		
I understand that I may v	write a draft for the t	otal amount ir	n my account at any	time.			
I understand that the acc	count balance may k	oe reduced for	any benefit payme	ent by the i	nsurance company made		
in error.	·		, , ,	•	. ,		
I acknowledge that, if I d	o not separately sigi	n the NYL GBS	Survivor Assuranc	e Section o	of this Claim Form, I am		
not participating in the N		surance and th	nat I will receive a si	ingle lump	sum check for the		
proceeds due if my claim	is approved.						
Signature*					Date		
*Please sign as you wo	ould sign on a check,	as signature ma	ay be used for draft v	verification.			

The issuance of this form is not an admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights.

Disclosure Authorization



Claimant's Name:

NOTE: This authorization is designed to comply with the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and relates to information necessary to administer benefits and services under Employer's employee health and welfare plan(s) ("the Plan") and statutory and/or private leave of absence or job accommodation programs. "Employer" is defined to mean your employer, or your family member's employer to the extent benefits, services, or leave are being sought under your family member's employer's Plan. You are not required to sign the authorization, but if you do not, the Plan, insurers or other providers may not be able to process your (or your family member's) request for benefits or services under the Plan or statutory and/or private leave of absence or job accommodation programs.

AUTHORIZATION

I authorize any physician, medical professional or other health care provider, hospital or other medical facility; pharmacy; health plan; other medically related entity; rehabilitation professional; vocational evaluator; employee assistance plan; insurance company, reinsurer, health maintenance organization, third party administrator, broker or other insurance service provider, or similar entity; the Medical Information Bureau; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization or agency, including the Social Security Administration; social security disability advocate or representative; financial institution, accountant or tax preparer; consumer reporting agency; and employer or group policyholder that has information about my health, prescriptions, financial, earnings or employment history, or other insurance claims and benefits, to provide access to or copies of this information (whether by written, telephonic or electronic means) to Life Insurance Company of North America; New York Life Group Insurance Company of NY (Life Insurance Company of North America and New York Life Group Insurance Company of NY (Life Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Company of North America and New York Life Group Insurance Organization or insurance benefits on behalf of the Plan and/or Employer's statutory and/or private leave of absence or job accommodation programs. If I am also covered by Cigna Health and Life Insurance Company or its affiliates ("Cigna"), I authorize Insurance Company to disclose the health and other information described above to

Information about my health may relate to any disorder of the immune system including but not limited to HIV and AIDS; use of drugs or alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes or genetic information.

I agree and understand that any information obtained with this authorization may be used and disclosed for the following purposes: 1) evaluating and administering coverage, including any claim for benefits, or otherwise providing services related to or on behalf of the Plan; 2) evaluating and administering services related to Employer's statutory and/or private leave of absence or job accommodation programs; 3) determining my eligibility for any governmental benefits similar to or that coordinate with benefits available to me under the Plan and assisting me in applying for such benefits; and 4) evaluating and administering benefits or services under any other plans sponsored by or offered through Employer such as health management, disease management, wellness, or employee/member assistance programs.

I understand that the information disclosed under this authorization is subject to redisclosure and may no longer be protected by HIPAA or other federal regulations governing the privacy of health information, although it may continue to be protected by other applicable privacy laws and regulations. I further understand that if any information is used for services relating to Employer's leave of absence or job accommodation programs, that information may be disclosed to Employer at any time. Additionally, I understand that information may be disclosed to the employee who elected my coverage or submitted a claim for benefits under my coverage, or requested leave.

This authorization shall be valid for 12 months or the duration of my claim for insurance benefits, whichever is longer. I also understand that Insurance Company will maintain a copy of this authorization, and that I am entitled to a copy of this authorization and a photographic or electronic copy of it is as valid as the original.

I understand that I do not have to give this authorization. If I choose not to give the authorization - or if I later revoke - I understand that the Plan, insurers, or other providers of services or benefits related to the Plan or Employer's statutory and/or private leave of absence or job accommodation programs who rely on this authorization may not be able to evaluate or administer any request for benefits, coverage or services and that any request for benefits, coverage or services may be denied as a result. I may revoke this authorization by sending written notice to the Claim Manager handling the claim.

(Claimant's Signature)	(Date Signed)
(Print Name)	(Date of Birth)
I signed on behalf of the claimant as	(indicate relationship). If Power of Attorney Designee, Guardian, or
Conservator, please attach a copy of the document of	uranting authority

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COMPLETE ONLY IF CLAIMING DISMEMBERMENT BENEFITS

PHYSICIAN'S CERTIFICATE		
PATIENT'S NAME		DATE OF BIRTH
PLEASE PROVIDE YOUR DIAGNOSIS.		(ô,Q)
2. PLEASE GIVE FULL DESCRIPTION OF THE INJURY.		
3. ON WHAT DATE DID THE ACCIDENT OCCUR?.	4. ON WHAT DATE DID THE PATIENT FIRST CONSULT YOU FOR THIS INJURY?	
5. WAS THE PATIENT TREATED BY OTHER PHYSICIANS FOR THE INJURY? IF SO, PLEASE LINE NAME	ST THE NAMES AND ADDRESSES IF KNOWN. ADDRESS	
6. IF SURGERY WAS PERFORMED, PLEASE INDICATE THE TYPE OF SURGERY PERFORMED	AND THE DATE	
7. PLEASE LIST THE NAME AND ADDRESS OF THE HOSPITAL WHERE THE SURGERY WAS I	PERFORMED IF KNOWN.	
8. WERE THERE ANY COMPLICATIONS FOLLOWING SURGERY? IF SO, PLEASE EXPLAIN IN	DETAIL	
9. WAS THE DISMEMBERMENT / PARALYSIS / LOSS A DIRECT RESULT OF INJURIES SUSTA IF NOT, PLEASE EXPLAIN IN DETAIL.	INED IN AN ACCIDENT, INDEPENDENT OF ALL CAUSES?	
10. IF THIS CLAIM IS FOR DISMEMBERMENT, PLEASE MARK THE EXACT POINT OF AMPUT		B A B
THIS CLAIM IS FOR PARALYSIS, PLEASE INDICATE THE EXTENT OF PARALYSIS ON TI COMPLETE AND IRREVERSIBLE.	HE DIAGRAM. ADVISE IF THE PARALYSIS IS PERMANENT,	A
12. IF THIS CLAIM IS FOR LOSS OF SIGHT, WHAT IS THE PATIENT'S VISUAL ACUITY? IS THE ACCIDENT? PLEASE EXPLAIN IN DETAIL. CAN THE VISION BE CORRECTED WITH EITHE	R SURGERY OR LENSES. IF SO, TO WHAT DEGREE?	
13. IF THIS CLAIM IS FOR LOSS OF SPEECH OR HEARING, PLEASE ATTACH EXAMINATION	AND LABORATORY RESULTS.	
14. AT THE TIME OF THE INJURY, HAD THE PATIENT BEEN DIAGNOSED FOR ANY SPECIFIC DIAGNOSIS.	DISEASE, ILLNESS OR OLD INJURIES? IF SO, PLEASE LIST THE	SAR
15. IF THIS CLAIM IS IS FOR LOSS OF USE, PLEASE IDENTIFY THE AREAS AFFECTED ON TH	<u> </u>	
16. WHAT PERIOD WAS THE PATIENT CONTINUOUSLY DISABLED? FROM	THROUGH	
17. HAS THE PATIENT BEEN RELEASED TO RETURN TO WORK? IF SO, PLEASE EXPLAIN IN I	DETAIL.	
18. WOULD YOU CONSIDER THE INJURY TO BE WORK-RELATED? IF SO, PLEASE EXPLAIN I	N DETAIL.	
19. HAVE YOU PREPARED A REPORT OF THIS NATURE FOR ANY OTHER INSURANCE COM	PANY? IF SO, PLEASE PROVIDE NAME AND ADDRESS	

20. REMARKS				
DATE	PHYSICIAN'S NAME (Please Print)	SIGNATURE	DEGREE / SPECIALTY	TAX ID #
STREET ADDRESS	CITY/TOWN	STATE / PROVINCE	ZIP CODE	TELEPHONE NO.

New York Life Group Benefit Solutions (NYL GBS) Survivor Assurance Disclosure Notice

NYL GBS Survivor Assurance Disclosure

If your insurance benefit is \$5,000 or more, NYL GBS will establish a free, interest-bearing draft account in your name. This account is a convenient and secure place to keep your proceeds while you decide how to best use them. A supply of personalized drafts (checks) will be mailed to you, once your claim has been approved. Personalized drafts are provided free of charge, and there are no per-draft fees, maintenance charges or penalties for withdrawal. There are charges for the following special services: drafts returned unpaid (\$10), stop payment (\$12) and copy of draft or statement (\$2).

You will receive a quarterly statement for your NYL GBS Survivor Assurance account, which will detail your account balance, interest earned, drafts cleared, and current interest rate. You may also check your account balance online at any time at www.nylgbssurvivorassurance.com.

Drafts are cleared through a draft account at BNY Mellon Bank (contact information on next page). NYL GBS's obligation to pay is satisfied by depositing the total proceeds in the retained asset account. Drafts draw upon funds held by NYL GBS (whereas a "check" draws upon funds held by a banking institution). You may write an unlimited number of drafts, in any amount, at any time up to your account balance. If you wish to withdraw the proceeds in full, you can write a draft for the total amount of the account at any time. You also have the right to receive an initial lump-sum payment in the form of a bank check. Please note that NYL GBS reserves the right to reduce account balances for any payment made in error. You also have the right to name a beneficiary to your account. If an account becomes inactive (as defined by your State's Department of Insurance), NYL GBS will return any remaining balance held in a RAA to your State of residence if no named beneficiary can be located.

This account is not insured by the Federal Deposit Insurance Corporation or any federal agency, but is guaranteed by the state guarantee association. Please contact the National Organization of Life and Health Insurance website (www.nolhga.com) to learn more about the coverage limitations to the account under a state guaranty association.

All funds are held by the insurance company, or one of its affiliates, which, like a bank, may earn money on the invested amounts that exceed the interest credited to the account and the cost of the additional benefits and services described below. For beneficiaries under policies issued by Connecticut General Life Insurance Company (CGLIC) and Life Insurance Company of North America (LINA), the custodian of the account funds will be CGLIC. For beneficiaries under policies issued by New York Life Group Insurance Company of NY (NYLGICNY), the custodian of the accounts funds will be NYLGICNY.

Disclosure on Interest Earned

You earn an attractive interest rate on the funds in your NYL GBS Survivor Assurance Account from the day it is established until the date it is closed. The NYL GBS Survivor Assurance interest rate is reviewed weekly and will be based upon the previous week's Bank Rate Monitor Index (BRM) or any successor money market index. The BRM Index is the average annual effective yield earned on the money market accounts offered by 100 large US Bank and Thrifts across the country. Any amount that remains in the account will continue to earn interest at a rate equal to the national average bank money market rate.

Please call our toll-free number 855.836.0697 for the current rate. Both your principal and any interest you earn are guaranteed by the insurance company. Any interest earned on the account may be taxable and you should consult a tax, investment, or other financial advisor regarding tax liability and investment options. Interest earned on your account is compounded daily and is credited to your account at the end of each month. All funds, including earned interest, are fully guaranteed by the insurance company.

If you have additional questions or would like additional information about the NYL GBS Survivor Assurance, you can **call us at 800.570.3778**

Or write us at: NYL GBS Survivor Assurance

PO Box 534029

Pittsburgh, PA 15253-4029

For further information, please contact your State Department of Insurance using the information provided on the next page.

Draft Accounts are setup by BNY Mellon Bank, located at 500 Ross Street, Pittsburgh, PA 15262.

The issuance of this notice is not the admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights with respect to the insurance.

Page 7 of 9 423244d Rev. 08/2021

NYL GBS Survivor Assurance Disclosure Notice

State Insurance Department Contact Information

Alabama

PO Box 303351 Montgomery, AL 36130 (334) 269-3550 www.aldoi.gov

Colorado

1560 Broadway, STE 850 Denver, CO 80202 (800) 930-3745 https://doi.colorado.gov/

Georgia

Office of Insurance and Safety Fire Commissioner Two Martin Luther King, Jr. Drive West Tower, Suite 704, Floyd Bldg. Atlanta, Georgia 30334 (800) 656-2298 www.oci.ga.gov

Iowa

1963 Bell Avenue, Suite 100 Des Moines, Iowa 60315 (502) 564-3630 www.iid.state.ia.us

Maryland

200 St. Paul Place, STE 2700 Baltimore, MD 21202 (800) 492-6116 http://insurance.maryland.gov

Missouri

PO Box 690 Jefferson City, MO 65102 (800) 726-7390 www.insurance.mo.gov

New Jersey

20 West State Street PO Box 325 Trenton, NJ 08625 (800) 446-7467 www.state.nj.us/dobi/index.html

Ohio

50 W. Town Street, STE 300 Columbus, OH 43215 (800) 686-1526 www.insurance.ohio.gov

Rhode Island

1511 Pontiac Avenue, Building 69-2 Cranston, RI 02920 (401) 462-9500 http://www.dbr.ri.gov/divisions/nsurance

Utah

PO Box 146901 Salt Lake City, Utah 84114-6901 (800) 439-380 www.insurance.utah.gov

West Virginia

PO Box 50540 Charleston, WV 25305 (888) 879-9842 www.wvinsurance.gov

Alaska

PO Box 110805 Juneau, AK 99811 (907) 465-2515 https://www.commerce.alaska.gov/web/ins/

Connecticut

153 Market Street, 7th Floor Hartford, CT 06103 (800) 203-3447 www.ct.gov/cid/site/default.asp

Hawaii

PO Box 3614 Honolulu, HI 96811 (808) 586-2790 http://cca.hawaii.gov.ins

Kansas

1300 SW Arrowhead Road Topeka, Kansas 66604 (800) 432-2484 www.ksinsurance.org

Massachusetts

1000 Washington Street, 8th Floor Boston, MA 02118 (617) 521-7794 http://www.mass.gov/ocabr/government/oca-agencies/doi-lp/

Montana

840 Helena Ave. Helena, MT 5960 (800) 332-6148 http://csimt.gov

New Mexico

PO Box 1689 Santa Fe, New Mexico 87504-1689 (855) 427-5674 www.osi.state.nm.us

Oklahoma

400 NE 50th Street Oklahoma City, Oklahoma 73105-1816 (800) 522-0071 www.ok.qov/oid

South Carolina

P0 Box 100105 Columbia, SC 29202 (803) 737-6160 www.doi.sc.gov

Vermont

89 Main Street Montpelier, VT 05620 (800) 964-1784 www.dfr.vermont.gov

Wisconsin

PO Box 7873 Madison, WI 53707 (800) 236-8517 www.oci.wi.gov

Arizona

100 N. 15th Ave, Suite 261 Phoenix, AZ 85007-2630 (602) 364-3100 https://insurance.az.gov

Delaware

Delaware Dept of Insurance 351 W. North Street. Suite 101 Dover, DE 19904 (800) 282-8611 http://insurance.delaware.gov

Idaho

700 West State Street P0 Box 83720 Boise, ID 83720 (208) 334-4250 www.doi.idaho.gov

Kentucky

PO Box 517 Frankfort, KY 40602 (800) 595-6053 http://insurance.ky.gov/

Michigan

P0 Box 30220 Lansing, MI 48909 (877) 999-6442 www.michigan.gov/ofir

Nebraska

PO Box 82089 Lincoln, NE 68501 (877) 564-7323 www.doi.nebraska.gov

New York

One State Street New York, NY 10004 (212) 709-3500 www.dfs.ny.gov

Oregon

PO Box 14480 Salem, OR 97309 (888) 877-4894 http://dfr.oregon.gov

South Dakota

124 South Euclid Avenue, 2nd Floor Pierre, SD 57501 (605) 773-3563 http://dlr.sd.gov/insurance

Virginia

PO Box 1157 Richmond, VA 23218 (800) 552-7945 www.scc.virginia.gov/boi

Wyoming

106 East 6th Avenue Cheyenne, WY 82002 (800) 438-5768 http://doi.wyo.gov

Arkansas

1 Commerce Way, Bldg 4, STE 502 Little Rock, AR 72202 (800) 282-9134 www.insurance.arkansas.gov

District of Columbia

1050 First Street, NE, Suite 801 Washington, DC 20002 (202) 727-8000 http://disb.dc.gov

Illinois

122 S. Michigan Avenue, 19th Floor Chicago, Illinois 60603 (312) 814-2420 http://insurance.illinois.gov/

Louisiana

PO Box 94214 Baton Rouge, Louisiana 70804-9214 (800) 259-5300 www.ldi.louisiana.qov

Minnesota

85 7th Place East, STE 280 Saint Paul, MN 55101 (651) 539-1500 http://mn.gov/commerce

Nevada

1818 E. College Pkwy., STE 103 Carson City, NV 89706 (888) 872-3234 https://doi.nv.gov

North Carolina

1201 Mail Service Center Raleigh, NC 27699 (800) 662-7777 www.ncdoi.com

Pennsylvania

1326 Strawberry Square Harrisburg, PA 17120 (877) 881-6388 www.insurance.pa.gov

Tennessee

Davy Crockett Tower Twelfth Floor 500 James Robertson Pkwy. Nashville, TN 37243 (800) 342-4029 www.tn.gov/commerce/insurance

Virgin Islands

For St. Croix 1131 King Street, 3rd Floor, Suite 101 Christiansted, St. Croix, VI 00820 (340) 773-6459

California

300 South Spring Street, 14th Floor South Tower Los Angeles, CA 90013 (800) 927-4357 www.insurance.ca.gov

Florida

The Larson Building 200 East Gaines Street, RM 1001A Tallahassee, FL 32399 (850) 413-3089 www.floir.com

Indiana

311 W Washington Street STE 103 Indianapolis, IN 46204 (317) 232-2385 http://www.in.gov/idoi

Maine

34 State House Station Augusta, ME 04333 (800) 300-5000 www.maine.gov/pfr/insurance

Mississippi

PO Box 79 Jackson, MS 39205 (800) 562-2957 www.mid.state.ms.us

New Hampshire

21 South Fruit Street, STE 14 Concord, NH 03301 (800) 852-3416 www.nh.gov/insurance

North Dakota

600 E. Boulevard Ave., 5th Floor Bismarck, ND 58505 (800) 247-0560 www.nd.gov/ndins

Puerto Rico

361 Calle Calaf P.O. Box 195415 San Juan, Puerto Rico 00919 (787) 304-8686 English: https://ocs.pr.gov/English Spanish: https://ocs.pr.gov

Texas

PO Box 149104 Austin, TX 78714 (800) 578-4677 www.tdi.texas.gov

Washington

P0 Box 40255 Olympia, WA 98504 (800) 562-6900 www.insurance.wa.gov

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Page 8 of 9 423244d Rev. 08/2021

IMPORTANT CLAIM NOTICE

California Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kansas Residents: Any person who knowingly and with intent to defraud any insurance company or other person (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, may be guilty of insurance fraud determined by a court of law.

Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Maryland Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Oregon Residents: Any person who includes any false or misleading information on an application for an insurance policy, may be guilty of fraud and may be subject to civil or criminal penalties if intentional and material to the risk assumed.

Pennsylvania Residents: Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico Residents: Caution: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia Residents: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.

Washington Residents: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

