



January 2019

Dear Member:

The Board of Trustees of the Pennsylvania Faculty Health and Welfare Fund is pleased to announce the transition of our dedicated Benefit Fund Office. The administration of the Fund will be transitioned from PATH Administrators (PATH) to Central Data Services (CDS). CDS is a Pittsburgh based company that has been serving similar Funds for the past 40 years. We believe they will be an excellent partner for us as we move forward.

In terms of the transition, there are a few important items for you to be aware of:

- CDS will officially serve as our benefit administration office on January 16, 2019. Please continue to contact our staff at PATH through January 15, 2019.
- Beginning January 16, 2019, CDS will be available to answer your questions, update your enrollment and provide member service.
- The dedicated toll free phone number to contact the new Fund Administrator, CDS, will be 844-865-1137. Representatives will be available to assist you 8:00 am – 5:00 pm, Monday through Friday. You may also send email inquiries to [pafaculty@cdsadmin.com](mailto:pafaculty@cdsadmin.com).
- To facilitate the transition of the dental claims processing and to provide an additional benefit to members during this transition, the \$50 annual dental deductible applicable to enrolled spouses and dependent children is being waived for services rendered during calendar years 2019 and 2020. The Fund Trustees will reevaluate the need to reinstate this deductible in future years.
- As data is transitioned from PATH to CDS systems, there may be a brief period where updated claim information may be delayed. PATH will process claims through January 15, 2019. After that time, CDS will process claims with a date of service prior to January 31, 2019 and these claims can be submitted to the following address or fax number:

Pennsylvania Faculty Health and Welfare Fund  
60 Boulevard of the Allies, 5th Floor  
Pittsburgh, PA 15222  
Fax: (412) 224-4465

You are strongly encouraged to keep copies of any claims that you submit for payment. Claims can be faxed to (412) 224-4465.

### **New Dental and Vision Carriers**

Effective February 1, 2019, the Fund has selected United Concordia Dental and National Vision Administrators to provide network and claims administration of your dental and vision benefits. All participants and dependents currently enrolled in the Plan will automatically transition to these carriers. Details for both plans and ID cards will be sent directly to enrolled participants from the carriers.

Inquiries regarding benefits should be directed to the vendor at the telephone numbers listed below:

United Concordia Dental: 1-877-648-7951

National Vision Administrators: 1-800-672-7723

We are excited to begin working with CDS to better serve each of you. CDS has promised as smooth a transition as possible. We will provide more updates as we move through this process.

Thank you in advance for your cooperation in this matter.

Board of Trustees

Pennsylvania Faculty Health and Welfare Fund